NEIL ABERCROMBIE GOVERNOR



STATE OF HAWAII HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND

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ADMINISTRATOR BARBARA CORIELL

March 9, 2011

TO: All State and County Employees

FROM: Barbara Coriell, Administrator

SUBJECT: Open Enrollment Changes and Mid-Year Qualifying Events

Aloha!

This memorandum is a reminder that if you completed an EC-1 Enrollment Form or EC-1H Enrollment Form (for employees in bargaining unit 5/45) during the recent open enrollment period that ended January 24, 2011 and have not received your membership cards but need to go to the doctor or fill a prescription, send EUTF an email at eutf@hawaii.gov. In the subject line type "URGENT – Confirmation of Coverage Needed". EUTF reviews this email site multiple times daily and will follow up with you right away. Please be advised that regardless of whether or not you receive your membership card, you ARE covered under the plans you selected on March 1, 2011.

Also, for employees who complete an EC-1 or EC-1H during the year for events such as new hire, addition of a dependent, marriage, divorce, etc. the same procedure as indicated above should be followed. Regardless of whether or not you receive your membership card right away, you ARE covered under the plans you selected starting the date you chose on your enrollment form.

If you have questions, feel free to email us at eutf@hawaii.gov